

April 2013



# THE DISPATCHER

Washington State Criminal Justice Training Commission

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Telecommunications Mgr.  
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## 26th Annual Northwest Law Enforcement Command College

By Leanna Bidinger, Statewide Training Coordinator

The 26<sup>th</sup> Annual Northwest Law Enforcement Command College, in partnership with the Federal Bureau of Investigation (FBI), was held in Vancouver, Washington, at the Heathman Lodge on March 3 - 7, 2013, with 60 law enforcement leaders from around the state.

This year's agenda was filled with topics on executive leadership such as: The Power of Discretionary Effort (Retired Captain Randy Barnes), Building a Civil and Respectful Workplace and Cyber Bullying (Chief Michelle Bennett), Traditional and New Media Policy, Practice and Agency Culture (Robert Calkins, WSP), Civil Rights (Frank Harill, FBI), You Are Your Brother's Keeper: Lessons About Servant Leadership and Career Survival (Assistant Chief Rod Covey), and Emerging Threats and Digital Forensics (Timothy Wallach, FBI). On the last day of the event we invited Command College alumni back to join in for the Executive Training Day. We had Robin Cleary, Mike Mellis, JK Pewitt, and Jesse Babauta from the King County Sheriff's Office spend the day reviewing and sharing lessons learned during the North Bend Bunker Case.

This event was a huge success! An enormous thank you goes to Kevin Saito and Saskia Ruud from the FBI for their assistance and to all those in attendance. We are already discussing plans for next year's event in March of 2014 so watch our website and my weekly training announcements for details.



# BASIC LAW ENFORCEMENT ACADEMY

## Congratulations Equivalency Academy Graduates!

- BOONE, Geoffrey: Orting PD
- BUCAT, Anthony: Lakewood PD
- CADY, Austin: Tumwater PD
- CAMPBELL, Brett: Thurston Co. SO
- CORBIN, Stephen: Seattle PD
- FARMER, Michael: Port Orchard PD
- FENTON, Gene: Snoqualmie Tribal PD
- GOMEZ-ARMITAGE, Sonia: Roy PD
- GRESHAM, John: Lower Elwha Tribal PD
- KOLSTAD, Dean: Tukwila PD
- LARSEN, Russell: Arlington PD
- MERCADO, Alfonso: Port Gamble Tribal PD
- OTT, Leah: Redmond PD

- PRIGGER, Heather: Port Gamble Tribal PD
- QUAYLE, Kevin: Bellevue PD
- RENZELMAN, Monte: Clarkston PD
- RUNNELS, Joshua: Battle Ground PD
- SKINNER, Kari: Pasco PD
- SMITH, Michael: Camas PD
- STRAUB JR, Frank: Spokane PD
- TAYLOR, Fiona: Seattle PD
- TORRES, Richard: Clark Co. SO
- TRAVERS, Steven: Amtrak PD
- WALLACE, Chad: Redmond PD
- WILDE, Mark: Arlington PD
- YATES, Adam: Suquamish Tribal PD

Graduation Date: March 28, 2013

## BASIC LAW ENFORCEMENT ACADEMIES

| SESSION     | SELECTION DATE | PAT DATE   | START DATE | GRAD DATE  |
|-------------|----------------|------------|------------|------------|
| 688         |                |            |            | 05/01/2013 |
| 689         |                |            |            | 05/30/2013 |
| 690         |                |            |            | 06/20/2013 |
| Equivalency |                | N/A        | 04/30/2013 | 06/27/2013 |
| 691         |                |            | 03/26/2013 | 08/01/2013 |
| 692         |                | 04/23/2013 | 05/09/2013 | 09/17/2013 |

## Welcome Equivalency Academy Class!

- AHO, Kristofer: Shoalwater Bay Tribal PD
- CRAWFORD, Matthew: Enumclaw PD
- DECAMELLO, Sarah: King Co. SO
- DENNEY, Marc: La Center PD
- GETTLE, Michael: Skokomish Tribal PD
- GILES, David: Prosser PD
- HAMILTON, Mickey: Thurston Co. SO
- HANSON, Jason: Lynnwood PD
- HARDIN, Mitchell: Langley PD
- HEALEY, Michael: Ferndale PD
- HLEBINSKY, John: King Co. SO
- HOGAN II, Alphonso: Vancouver PD
- KLUM, Keith: Quinault Tribal PD

- KNUTSON, Jonathan: Colville Tribal PD
- LANGFORD, Mozelle: University of WA PD
- LAWRENSON, Brandon: Marysville PD
- LOTT, Kenneth: Redmond PD
- MALVINI, Daniel: Quinault Tribal PD
- MATHEWS, Daniel: Shoalwater Bay Tribal PD
- MORNINGSTAR, Roger: Quinault Tribal PD
- PITMAN, Bryan: Fife PD
- RANEY, Christopher: WA State Gambling Comm.
- VOELLER, Jeremy: University of WA PD
- WELCH, Travis: Kent PD
- WENDT, Lauren: WA Dept. of Fish & Wildlife

Start Date: April 30, 2013



### National Police Week:

Please join us on May 16, 2013, at 7:30 AM, in the WSCJTC Memorial Rose Garden for a brief memorial ceremony to honor those that have made the ultimate sacrifice.

## ADMINISTRATION

### New Marketing Tool: Graduation Photos to Legislators

By Sue Rahr, Executive Director

The very first goal of our Strategic Plan is to improve communication with all of our stakeholders and, specifically, to do a better job of “marketing” our great work to the state Legislature. One of the steps we are taking to accomplish that goal is to send a letter and photograph to each state legislator when a new corrections or peace officer, from that legislative district, graduates from the Corrections Officer Academy (COA) or the Basic Law Enforcement Academy (BLEA). Many legislators have asked for an electronic copy of the photo, so they can include it in the outreach they do with their constituents. In addition, several legislators have asked for a tour of our campus after the legislative session ends.

We’ve sent letters from two BLEA classes and one COA class so far and the response has been very positive. We are so proud of graduates – we want our elected officials to share our pride!



King Co. Sheriff's Office Deputy Milligan (left) on graduation day

## INFORMATION TECHNOLOGY

### IT Security in Today's World

By LeLand Galland, IT Security Specialist

So, you may already know about viruses, Trojans, malware, and other digital hacks that can harm your computer. You probably have also heard (or receive on a daily basis) more Spam than you can handle. Also, you have probably heard about social engineering attacks, called phishing, where people try to con you out of your credit card information or steal your identity.

Well, this month, I am readying you for a new kind of attack that takes place on your Facebook profile and other social media and networking mediums. Attackers have been using ads on Facebook, websites, and other social media to target you with software that infects your computer so they can track what you like and dislike. It's probably running on your computer and you don't even know it, and technically, it's harmless. All it does is watch browsing habits and what you buy online; it doesn't take any real personal information. That's all about to change when Facebook releases their newest update and when they do; other companies may integrate this “security feature” into their sites to make it a requirement for you to even have an account.



Facebook will be integrating real-time geocaching into their apps for phones and into their site for browsers at your home and work. They have already been doing it on a low-end level with the phone apps, which was non-invasive. You had to “share your location” for it to be in effect. Now, and in the future, every time you open the app, every time you comment on someone's profile page, or every time you “Like” a post, your location will be saved. Why does Facebook say they want this information? Because if someone is in physical danger, Facebook wants to help the authorities pinpoint a subscriber's location and help find them in the event they are taken hostage or otherwise unable to answer their phone.

In a world of sophisticated ways to protect our identities, the largest social networking giant is about to permanently take away one of the most respected pieces of your identity away from you, your personal privacy.

If you are interested in keeping your own location private, do not install the Facebook app on your phone. Now that Windows 8 is more popular, you may want to consider removing it from there, too. When at home or on your phone, you can login using a secured browser (I recommend Chrome Mobile or Firefox Mobile) and browse under private mode when visiting these sites to reduce the amount of personal data you may be providing.



## CORRECTIONS

### What's New in the COA? REAL Training at a Local Jail

By Brandon Rogel, Assistant Corrections Commander

The last iteration of the Corrections Officer Academy included a new program to conduct area searches in a realistic "real world" setting. The entire class searched a living unit at the South Correctional Entity [SCORE] Jail located in Des Moines. SCORE is a misdemeanor jail serving the confinement needs of seven member cities and a number of contract agencies with a total capacity of 813 inmates. The facility opened in September 2011 and will provide long-range capacity needs for the next 20 years. The jail provides programming space for education, community transition, and job training.

The 29-student COA Class #422 conducted searches in cells and common areas. The activity objective focused on applying the classroom methods to search this secure facility. In the process, students followed specific instructions to maintain professional conduct while doing a thorough and comprehensive search. Any contraband located during the searches was then turned over to SCORE staff.

After the search, SCORE Captain Al Ervin took all students and staff on an extensive jail tour of the modern, cutting edge facility. For the benefit of all our students, time was spent learning about the use of technology in managing operations within the facility. Students from all the agencies represented benefited from seeing the state-of-the-art procedures.

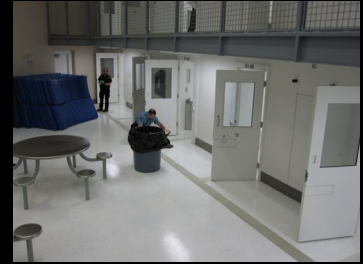
Student feedback for the training event was very positive. At the end of the Academy, during the student feedback session, all 29 students strongly agreed that the experience contributed to their learning and the acquisition of Area and Cell Search skills.

According to agency administration as represented by Corrections Commander Pam Clark and SCORE Director Penny Bartley, the benefits demonstrated during this pilot project to both agencies was clear. The commitment to continue this unique training program in future academies.

#### Feedback:

**Corrections Commander Pam Clark:** "CJTC appreciates the partnership with SCORE which allows us to include 'hands-on' training for the Corrections Officer Academy. The recruits were able to experience a different facility, interact with professional Corrections Officers, and train in the environment they will be working in. This was a win/win for all."

**SCORE Director Penny Bartley:** "The South Correctional Entity is honored to have the opportunity to partner with the Washington State Criminal Justice Training Commission to provide realistic, practical training for COA recruits. Partnerships like this provide valuable training for both CJTC and SCORE."



## CORRECTIONS

### CORRECTIONS ACADEMIES

| SESSION     | CLASS | PAT DATE | DATES       | GRAD DATE        |
|-------------|-------|----------|-------------|------------------|
| JSA 1035-1  |       |          | 04/8-13/13  | 04/13/13 at 2 PM |
| CMAF 1417-1 |       |          | 04/22-26/13 |                  |

## ADMINISTRATION

### New Hotel Contract: Radisson Hotel Seattle Airport

By Sonja Hirsch, Executive Assistant

The hotel per diem rate for King County is \$137; however, the Washington State Criminal Justice Training Commission negotiates rates with area hotels to reduce this expense even further for staff, students, and stakeholders.

The newest hotel added to the list is the Radisson Hotel Seattle Airport located at 18118 International Boulevard, Seattle, WA. Phone: 206/244-6666.

The rate of \$99 will be available from January 1 to April 30 and October 1 to December 31. The rate of \$119 will be available from May 1 to September 30. In addition to the great rates, they are also offering free parking and shuttle service to and from the airport (to the hotel only; not the WSCJTC).

For a complete list of area hotels offering special contract rates to the WSCJTC, please contact Trina Ragaza at [tragaza@cjtc.state.wa.us](mailto:tragaza@cjtc.state.wa.us) or 206/835-7300.



### Another Perspective on Emotional Intelligence: Horse & Rider

By Sonja Hirsch, Executive Assistant

I recently attended training and would like to share a little of what I learned.

**Your attitude** is shaped by experience, perceptions, length of exposure, and beliefs. Your internal attitude is how you think and what you feel (our mindset); your external attitude is the way that you communicate that mindset to others.

**Your behavior** is determined by needs, previous history, frames of reference, and values. Behavior is created by differing values, social/economic variances, situational/environmental conditions, attitudes of others toward us, and responses to prolonged exposure to certain stimuli.

Relationships that you have with friends, coworkers, loved ones, and even complete strangers can either enhance your life or cause a harmful degree of stress. In order to insure your relationships enhance your life, you need to make sure your conscious mind prevails over your unconscious mind.

Horse and rider analogy: Imagine yourself as a rider (conscious mind) on a horse (unconscious mind). Who should be in control? As you may have guessed, your conscious mind should be in control unless you want to go through life on a wild, emotional ride!

We often let our unconscious mind control our lives, which can be disastrous and harmful to important relationships. Have you ever predicted that you would come home to a messy house after leaving your spouse or children alone at the house for a day or weekend? Have you ever dreaded a meeting with a person based on past interactions or what you heard about that person? If you are guilty of either of those, or something similar, you are allowing your horse to judge what it thinks is true, what it thinks is going to keep you safe, and what it thinks you need. Your horse has created habits, some good and some bad, over the course of your life, and it may be time to retrain your horse.

Retraining your horse may be very challenging, but it can be done. They say that it takes 21 days to break a habit. If you fail at first, keep trying until you get it right!

**Tip for the month:** Put the right amount of emotion on each event and keep control of your horse!



## WSCJTC Commissioners

**Commission Chair**

**Chief Jeff Myers**  
Hoquiam PD

**Commission Vice Chair**

**Sheriff Bill Elfo**  
Whatcom County SO

**Bob Ferguson**  
Attorney General

**Laura Laughlin**  
FBI, Special Agent in Charge

**Chief John Batiste**  
Washington State Patrol

**Julie Anderson**  
Pierce County Auditor

**Dan Satterberg**  
Prosecuting Attorney  
King County

**Laura Wells**  
Citizen at Large

**Chief Ned Newlin**  
Kitsap County Corrections

**Secretary Bernard Warner**  
Department of Corrections

**Officer Josh Kelsey**  
Lynnwood PD

**Chief Ken Hohenberg**  
Kennewick PD

**Sheriff Garry Lucas**  
Clark County SO

**Darell Stidham**  
Spokane County SO

**Newsletter Publisher:**

Sonja Hirsch  
Executive Assistant

The newsletter will be distributed monthly, so please have articles, photos, and/or ideas to me by the first of the month.

Email:  
[shirsch@cjtc.state.wa.us](mailto:shirsch@cjtc.state.wa.us)

## Training Calendar

**April**

**15-19:** 2014 Firearms—Patrol Rifle Instructor at Richland  
**15-May 3:** 0203-3 Collision Investigation Technical at Seattle  
**17-19:** 0743B-2 Comm Sup Mod B at WSCJTC  
**22-25:** 0228-1 Surveillance Techniques at WSCJTC  
**22-26:** 1417-1 Case Management Assessment Process at WSCJTC  
**23:** Crisis Intervention Team Training—Force Options at WSCJTC  
**29-30:** 2015-3 Firearms Instructor Update—Handgun at Olympia  
**29-May 1:** 0738-3 Telecommunicator IV at WSCJTC  
**29-May 3:** 2170-1 Master Instructor Recertification at WSCJTC  
**29-May 3:** 4124-5 Pre-Supervisors Course at WSCJTC—CXLD  
**30:** 2028 Firearms Instructor Update – Shotgun at Olympia  
**30:** 5035 LEOSA Concealed Carry Qualification

**May**

**2-3:** 2015 Firearms Instructor Update – Handgun at Burien  
**6-10:** 0725-5 Telecommunicator I at WSCJTC  
**6-10:** 0726-4 Telecommunicator II at Yakima  
**6-10:** 8070 Crisis Intervention Team Training-King Co. (40 hr) at WSCJTC  
**6-10:** 4222-3 LPO  
**6-17:** 2011-5 Firearms-Handgun Instructor Level 1 at Spokane  
**7:** Day 1 of Veterans' Workshop  
**8:** 5035 LEOSA Concealed Carry Qualification at Burien  
**13:** Enrichment Night in WSCJTC Auditorium (5:30 PM)  
**13:** 0746-2 TERT Awareness (Member) at WSCJTC  
**13-15:** 2176 DT: Unarmed Level 2- Instructor Recertification at WSCJTC  
**13-17:** 681 FTO Academy at Marysville  
**13-17:** 4124 Pre-Supervisor Course at Burien  
**14:** 0747-2 TERT Leader at WSCJTC  
**15:** 8081 CIT Executive Roundtable at WSCJTC  
**15-17:** 0752-4 CTO II at Spokane Fire  
**15-17:** 2173 Impact Weapons Instructor Recertification at Burien  
**16:** 8076 CIT Youth (8 hr) at WSCJTC  
**20-24:** 0531 Firearms – Scout Sniper, Basic  
**20-24:** 4220 Middle Management at Spokane  
**21:** 718-1 COOP Workshop at WSCJTC  
**23:** 8080 Crisis Intervention Team Training—Force Options at Bremerton  
**23:** 718-2 COOP Workshop at Spokane Fire  
**28:** Day 2 of Veterans' Workshop  
**28-31:** 0739-3 CTO at WSCJTC  
**28-31:** 2326 Level 1 Scoped Rifle Instructor (LE/PS) at Tacoma

## Happy Birthday!

**April**

**3:** Rebecca Lewis  
**10:** Roger Cook  
**11:** Darcy Kirley  
**15:** Pam Clark  
**18:** Victoria Mathews  
**20:** Trina Ragaza  
**22:** Sonja Hirsch  
**23:** Commissioner Elfo  
**28:** Gayle Pond

**May**

**5:** Ruth Zschoche  
**13:** Tony Anderman & Mike O'Neill